



BS99-184

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

WILLIS ET AL

Serial No.: 09/746,508

Art Unit: 3627

Filed: December 26, 2000

Examiner: James A. Kramer

For: TECHNICIAN COMMUNICATIONS  
WITH AUTOMATED CLAIMS  
PROCESSING

**RECEIVED**

**PRELIMINARY AMENDMENT**

**MAY 27 2003**

Box: Non-Fee Amendment  
Commissioner for Patents  
Washington, D.C. 20231

**GROUP 3600**

Sir:

Prior to consideration of the above-identified application, please amend the application as follows.

No extension of time or other fees are believed to be due, except as detailed in the attached documents. However, any extension of time necessary to prevent abandonment is hereby requested, and any fee necessary for consideration of this response is hereby authorized to be charged to Deposit Account Number 50-1390.

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**IN THE CLAIMS**

Please amend claims 1 and 8 as shown in the attached sheets, and add new claims 18-19.

Please cancel claims 3 and 12-17 without prejudice or disclaimer.